



Scarlet Security Limited

SMGT1: INTEGRATED MANAGEMENT POLICY	PAGE : 1 OF 1
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Our vision

To be recognised as the best by our customers, our people and the community in which we serve.

Our mission

Our mission is to provide proactive, integrated security solutions to our customers. We do this by enhancing and fully utilising the potential of our greatest asset, our people, who flourish in a caring and safe environment. We adopt a way of life that always puts our 'values' at the centre of everything we do.

Our Values

- We are committed to doing what we say we are going to do to our customers- **integrity**
- We promote **good communications** to give knowledge to all
- We stake our reputation on an outstanding **teamwork** for provision of **high quality** service effectively and efficiently
- We adopt a **caring** approach towards people and our environment
- We are continuous exploring **Innovative** ways to better our services

These values are delivered by means of adopting internationally recognised quality standards ISO 9001 which advocates commitment to customer care and quality in delivery. We have adopted the BS7858 which enables us follow procedure in screening our staff and BS7499 for best practice in line with the Security Industry Act 2001. HSE standards are continuously monitored and improved by our procedures that follow OHSAS 18001 standards. Our staff have to get CSCS card as a criteria of employment.

Our future business is to be built on the three objectives: Profitability, Care and customer satisfaction.

- Profitability; so our business can endure, grow and continually improve.
- Care; working toward improved safety for our staff and customers by training and more learning; care of our environment by preventing pollution, waste reduction.
- Customer satisfaction; working toward an 'effective and efficient culture' by stressing on traits of punctuality, good communication, zero deterrence of theft on sites we work at and constant random performance checks.

Progress is continually monitored and the gathered data forms the inputs to our management review process; where changes to policy, objectives and targets are made.

Chief Executive
Scarlet Security Ltd
01/06/09